



When Selecting a Collection Agency be Sure to Ask...

## ARE YOU A CLLA CERTIFIED AGENCY?

If the collection agency you are using does not display the above seal, they are not an agency certified by the Commercial Law League of America, the nation's oldest creditors' rights organization. Use of CLLA Certified Agencies ensures that you receive the following protections and advantages:

- Professional services to help attain maximum dollar recovery.
- Prompt remittance of collected funds.
- On-going oversight to ensure adherence to a rigorous Code of Ethics.
- *Minimum \$300,000 surety bond* for your protection.
- Maintenance of separate Trust Accounts for collected funds.
- Reputable collection procedures that maintain your customers' good will.
- An experienced agency that has been in business for a minimum of five years.
- Agency executives who are required to attend yearly seminars and educational meetings.
- Assistance choosing legal counsel when necessary.
- Creditors may call on the Agency Association's Executive Director should a complaint arise regarding an agency certified by the CLLA.

To find out if your collection agency is a CLLA Certified Agency and to download free, informative literature that will help improve your collections, visit our Website at [www.ccaacollect.com](http://www.ccaacollect.com), or contact Emil Hartleb, Executive Director, at (973) 239-0721.

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